PerformPlus®

BENEFIT DETAILS



Basic life insurance (mandatory)

Plan member

Amount of insurance	 1, 2, 3, 4, or 5 x salary (rounded to the next \$1,000) OR Fixed amount (multiples of \$1,000)
Minimum	\$10,000
Maximum	\$1,000,000 (in combination with plan member's optional life insurance)
Reduction	50% at age 65 (additional reduction of 50% at age 70 if termination age is 75)
Termination	 Age 71 or retirement (whichever comes first) OR Age 75 or retirement (whichever comes first)

Non-evidence maximum – No evidence of insurability is required for coverage up to a maximum that is based on the number of plan members in the group and the total amount of insurance.

Living benefit – For any disabled plan member with a life expectancy of less than 24 months – payment of up to 50% of the life insurance amount, up to a maximum of \$100,000.

Dependent life insurance

	Spouse	Dependent children	
Amount of insurance	Fixed amount (multiples of \$5,000)	 50% of spouse's insurance amount OR Equal to spouse's insurance amount 	
Maximum	\$25,000	\$25,000	
Reduction	None	None	
Termination	Upon termination of plan member's basic life insurance	Upon termination of plan member's basic life insurance	

Newborn coverage – Choice of start of coverage: From birth (including a stillborn child after at least 20 weeks of gestation), or from birth (if born alive).

Optional life insurance (evidence of insurability required)

	Plan member	Spouse	Dependent children	
Amount of insurance	 Multiples of \$10,000 OR Multiples of your choice OR Fixed amount (multiples of \$1,000) 	 Multiples of \$10,000 OR Multiples of your choice OR Fixed amount (multiples of \$1,000) 	 Multiples of \$1,000 OR Fixed amount (multiples of \$1,000) 	
Minimum	\$20,000	\$20,000	An amount of your choice	
Maximum	\$1,000,000 (in combination with plan member's basic life insurance)	\$500,000	\$25,000	
Reduction	None	None	None	
Termination	Age 71 or retirement (whichever comes first)	Same as plan member's optional life insurance	Same as plan member's optional life insurance	

Accidental death and dismemberment (AD&D) insurance

Plan member

Amount of insurance	Equal to the amount of plan member's basic life insurance
Maximum	\$1,000,000
Termination	 Age 71 or retirement (whichever comes first) OR Age 75 or retirement (whichever comes first)

Spouse and dependent children

Amount of insurance	Equal to the amount of dependent life insurance
Termination	Same as plan member's AD&D insurance



Short-term disability insurance

Percentage of salary	 Taxable benefits: A percentage of your choice (55 to 75% of weekly earnings) Non-taxable benefits: A percentage of your choice (55 to 66 2/3% of weekly earnings) OR A percentage of your choice (3-tier formula) 				
Maximum benefit amount	OR	ut evidence of insurability ment Insurance (EI) maxir			
Waiting period	Six choices: Accid O da O da O da O da 7 da 14 da	ys O days ys 3 days ys O days ys 7 days ys 7 days	Illness 3 days 3 days 7 days 7 days 7 days 14 days		
Maximum benefit period	Five choices: 15, 16, 17,	26 or 27 weeks			
Benefit payment basis	Calendar daysORBusiness days				
Termination	OR	(whichever comes first) t (whichever comes first)			

Long-term disability insurance

Percentage of salary	 Taxable benefits: A percentage of your choice (55 to 75% of monthly earnings) Non-taxable benefits: A percentage of your choice (55 to 66 2/3% of monthly earnings) OR A percentage of your choice (2-tier or 3-tier formula)
Maximum benefit amount	Depending on group size, up to \$14,000 (with evidence of insurability)
Elimination period	Five choices: 15, 16, 17, 26 or 27 weeks
Maximum benefit period	Three choices: 2 years, 5 years, or to age 65
Definition of total disability	 Elimination period plus 24 months own occupation OR Elimination period plus 5 years own occupation¹ OR Any occupation
Cost of living adjustment	Based on the Consumer Price Index, up to a maximum of 5% starting one year after LTD benefits begin
Also included	Health is Cool 360° platform Manager Assistance Program (MAP)
Termination	Age 65 or retirement (whichever comes first)

Options

- Benefit payment of 3 x monthly benefits in the event of a plan member's death
- Second Medical Opinion
- Employee Assistance Program (EAP)

¹ Not available to groups with fewer than 10 plan members. For groups with 10 or more plan members, only available to senior management and professionals.

Extended healthcare insurance (drugs)

Deductible	 Annual deductible – four choices: Per insured or single coverage: \$0, \$25, \$50 or \$100 / Per family maximum or family coverage: \$0, \$50, \$100 or \$200 OR Deductible per dispensed prescription – two choices: \$1 to \$10 OR Amount equal to the pharmacist's dispensing fee
Plan type and reimbursement percentage	 Fixed-percentage plans Mandatory generic substitution OR Non-mandatory generic substitution OR No generic substitution Reimbursement percentage: Between 50% and 100%
	 Tiered plans With mandatory generic substitution OR With non-mandatory generic substitution Reimbursement percentage - two choices: 90% of the generic drug or the cost of the generic equivalent and 75% of the brand name drug if no generic equivalent is available OR 100% of the generic drug or the cost of the generic equivalent and 80% of the brand name drug if no generic equivalent is available
	 Sliding coinsurance plans With mandatory generic substitution OR With non-mandatory generic substitution OR With no generic substitution Reimbursement percentage: 1st tier: 50% to 99% of the first set dollar amount of your choice (\$X) 2nd tier: 100%
Eligible drugs	 Drugs which by law require a prescription and life sustaining drugs OR Drugs listed in the provincial drug plan specified OR All prescribed drugs
Cap on pharmacist mark-up	Reimbursement limited to our reasonable and customary charges
Cap on pharmacist dispensing fee	 Reimbursement limited to our reasonable and customary charges OR Reimbursement limited to \$1 to \$12 per dispensed prescription
Annual maximum	 No maximum OR An amount of your choice between \$2,000 and \$15,000 per insured per year, in increments of \$1,000 (applies to all drugs)
Maximum out of pocket	 No maximum OR An amount of your choice equal to or less than \$10,000 applied separately for the plan member (including dependent children) and the spouse
Also included	Patient Support Program for Specialty Drugs ² Smoking cessation aids (lifetime maximum of \$600 ³) Fertility drugs and treatments (combined lifetime maximum of \$5,000 ³) Drugs used for the treatment of obesity Vaccines

² Available in all provinces except Quebec.

³ In Quebec, smoking cessation aids and fertility drugs included in the RAMQ drug list are automatically covered and reimbursed according to the terms set by the RAMQ.

Options (some restrictions may apply)

- Preferred Pharmacy Networks (PPNs):
 - Active Pharmacy:⁴ Maintenance drugs only (exclusive and preferred options available)
 - Costco Pharmacy:⁴ Deductible per dispensed drug waived up to a maximum of \$5, or percentage of reimbursement increased by 10%
 - Other preferred pharmacy networks available, upon request
- Drugs and products used for the treatment of sexual dysfunction

Extended healthcare insurance

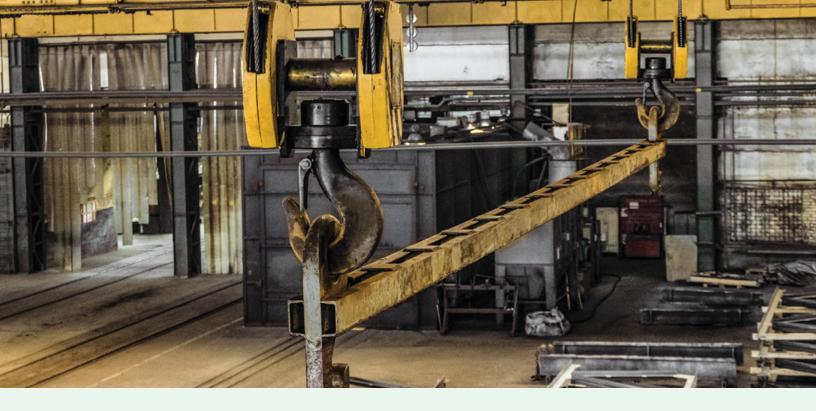
Deductible	 Annual deductible – 4 choices (combined with drug deductible or separate deductible): Per insured or single coverage: \$0, \$25, \$50 or \$100 / Per family maximum or family coverage: \$0, \$50, \$100 or \$200
Reimbursement percentage	A percentage of your choice (50% to 100%)
Health professionals⁵	A percentage of your choice: 50% to 100% (can differ from the choice made for the other extended healthcare insurance categories): Acupuncturist Acufologist Chiropractor Dieticlan or nutritionist Homeopath Occupational therapist Occupational therapist Occupational therapist Occupational therapist Occupational therapist Occupational therapist Speech therapist Massage therapist category (combined maximum): Kinesitherapist/kinotherapist Orthotherapist Physiotherapist Naturey (combined maximum): Kinesiologist Physiotherapist Physiotherapist Speech therapist October (combined maximum): Kinesiologist Speech therapist October (combined maximum): Kinesiologist Speech therapist October (combined maximum): Kinesiologist Sports therapist Physiotherapist Physiotherapist Sports therapist Physiotherapist Sports therapist Sp

• Per visit maximum, combined with a maximum number of visits per year for each category of health professionals

⁴ Available in all provinces except Quebec.

⁵ The entire category of health professionals can be excluded from your plan.

Gender affirmation	Lifetime maximum: \$10,000 Enhanced option available to cover additional expenses with a lifetime maximum of \$10,000 or \$15,000
Hospitalization expenses (in Canada)	 Hospital: Reasonable and customary charges for a semi-private room (unlimited days) Palliative care: Reasonable and customary charges for a semi-private room up to \$40 per day (lifetime maximum of 60 days) Convalescent/rehabilitation center: Reasonable and customary charges for a semi-private room up to \$40 per day (maximum 180 days per stay)
Diagnostic services (Imaging techniques, diagnostic laboratory tests and prenatal screening tests)	Combined maximum: \$1,000 per year
Home nursing care	Maximum: \$10,000 per year
Detoxification (room and board expenses for treatment of alcoholism, drug addiction, gambling addiction and gaming addiction)	Maximum: \$80 per day, up to a lifetime maximum of \$2,500
Eye exams	1 exam, up to reasonable and customary charges in any 12-month period (children under age 18) or any 24-month period (adults)
Intraocular lenses	Maximum: \$200 per year
Orthopaedic shoes and foot orthoses	Shoes: Maximum: 1 pair (adults) or 2 pairs (children under 18) up to \$400 per year Orthoses: Maximum: 1 pair (adults) or 2 pairs (children under 18) up to \$200 per year
Hearing aids	Maximum: \$500 in any 36-month period
Travel insurance	Medical emergency expenses: 100% up to a lifetime maximum of \$5 million
Survivor benefit in the event of the plan member's death	24 months without premium payment
Also included	Insulin pumps: Maximum: 1 in any 48-month period, up to \$5,000 CPAP machines: Maximum: 1 in any 60-month period, limited to reasonable and customary charges Other medical equipment and supplies Health Assistance service Travel Assistance service
Termination	Retirement



Options

- Vision care:
 - Eyeglasses, contact lenses and laser surgery:
 - Maximum: \$100 to \$500 in increments of \$25, in any 12-month period (children under age 18) and any 24-month period (adults)
 - Reimbursement percentage: A percentage of your choice (50% to 100%)
 - Contact lenses for special conditions:
 - Maximum: \$100 to \$500 in increments of \$25, in any 12-month period (children under age 18) and any 24-month period (adults)
 - Reimbursement percentage: Same as the reimbursement percentage chosen for eyeglasses
- Home care
- Virtual healthcare
- Eligible expenses incurred outside Canada for a reason other than medical emergency
- Trip cancellation insurance
- Waiver of premium⁶
- Transportation and accommodation expenses outside the area but in the province of residence⁷: Up to \$1,000 per year
- Medical cannabis: Maximum: \$1,500 to \$6,000 per year (prior authorization required)

⁶ Some restrictions may apply.

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⁷ Trips must be at least 400 km round trip from the insured's place of residence by the most direct route.

Dental care insurance

Deductible	Annual deductible – 4 choices: • Per insured or single coverage: \$0, \$25, \$50 or \$100 / Per family maximum or family coverage: \$0, \$50, \$100 or \$200				
Reimbursement percentage	Preventive services: Six choices: 50%, 60%, 70%, 80%, 90% or 100% Basic services: Six choices: 50%, 60%, 70%, 80%, 90% or 100% Major restorative services: Four choices: 50%, 60%, 70% or 80% Orthodontics: Two choices: 50% or 60%				
Fee guide	is given OR	• Eligible expenses reimbursed according to the general practitioners fee guide in the province where treatment			
Recall exams	Three choices: Every	Three choices: Every 6, 9 or 12 months			
Annual maximum payable	 You can set a combined maximum for several dental care service types, except for orthodontics which is always a separate lifetime amount. Here are the choices available for combining dental care services: Combined maximum for preventive and basic services OR Combined maximum for preventive, basic and major restorative services OR Combined maximum for preventive and basic services/separate maximum for major restorative services OR Separate maximum for preventive services/combined maximum for basic and major restorative services 				
	Preventive services Ten choices: \$500, \$750, \$1,000, \$1,500, \$2,000, \$2,500, \$3,000, \$3,500, \$4,000 or unlimited	Basic services Ten choices: \$500, \$750, \$1,000, \$1,500, \$2,000, \$2,500, \$3,000, ⁸ \$3,500, ⁸ \$4,000, ⁸ or unlimited ⁸	Major restorative services ⁹ Seven choices: \$500, \$750, \$1,000, \$1,500, \$2,000, \$2,500 or \$3,000	Combined maximum (preventive, basic and major restorative)° Nine choices: \$500, \$750, \$1,000, \$1,500, \$2,000, \$2,500, \$3,000, \$3,500 or \$4,000	Orthodontics (separate lifetime maximum) ¹⁰ Six choices: \$1,000, \$1,500, \$2,000, \$2,500, \$3,000 or \$3,500
Survivor benefit in the event of the plan member's death	24 months without premium payment				
Termination	Retirement				

Options

- Fee guide for specialists
- Orthodontics for adults
- Eligible expenses incurred outside Canada for a reason other than medical emergency
- Waiver of premium (some restrictions may apply)

 ⁸ Available only if the group had this option with the former carrier.
 ⁹ Available for groups with 3 or 4 plan members only if they had this option with the former carrier.

¹⁰ Available for groups with 3 to 9 plan members only if they had this option with the former carrier.

Health spending account (HSA)

Plan prerequisites	To add an HSA, your plan must include extended healthcare insurance and must have at least two plan members
Who is eligible	All plan members and their dependents Option available to exclude dependents or plan members who have opted out of extended healthcare
Eligible expenses	Defined as expenses that are eligible for the <i>Medical Expense Tax Credit</i> under the Income Tax ACT (ITA) Choice of the following categories: Supplementary healthcare, Drugs, Vision care, Dental care
Credits	Choice of deposit frequencies: Annually, bi-annually, quarterly or monthly Annual minimum: \$250 per plan member Annual maximum: \$5,000 per plan member Overall group minimum: \$2,500 for the group Choice of credit allocation: • Fixed amount per plan member OR • Fixed amount per coverage type
Credit carry-forward	 Credit carry-forward: Unused credits can be carried forward to the next year, but any credits carried forward that haven't been used by the end of the second year will be lost OR No carry-forward: Any unused credits at the end of the year will be lost
Billing	Self-insured with monthly billing in arrears

Critical illness insurance

Amount of insurance

Plan member – mandatory

Multiples of \$1,000 Minimum: \$10,000 Maximum with evidence: From \$125,000 to \$230,000 depending on the number of plan members covered under the benefit

Dependents – mandatory

Spouse:

\$2,000, \$4,000, \$5,000, \$10,000, \$20,000 or \$25,000

Dependent children:

- 50% of spouse's insurance amount OR
- Equal to spouse's insurance amount

Plan member and spouse – optional (evidence of insurability required)

Multiples of \$10,000 Minimum: \$10,000 Maximum: \$100,000

Dependent children – optional (without evidence of insurability)

Multiples of \$5,000 Minimum: \$10,000 Maximum: \$25,000

Benefit features

Basic	coverage
Dusic	coverage

4 illnesses for adults, 11 illnesses for children

Enhanced coverage

31 illnesses for adults, 38 illnesses for children

Reimbursement percentage:

100% of the amount of insurance

Partial payment:11

10% of the amount of insurance for coronary angioplasty, stage A prostate cancer, stage 1A malignant melanoma or breast cancer (maximum \$25,000)

Multiple occurrence coverage¹¹ if:

- the illnesses are not related
- the new diagnosis is made at least 90 days after the last payment
- the illness meets all other eligibility criteria

Cancer recurrence¹¹ if:

- The new diagnosis is made more than 60 months after the previous diagnosis
- The plan member has not received any cancer-related treatments during that 60-month period
- The cancer meets all other eligibility criteria

Waiver of premium

Individual insurance conversion privilege¹¹

Termination of coverage:

- Age 65 or retirement (whichever comes first) OR
- Age 70 or retirement (whichever comes first)

Limitations, exclusions and restrictions

Medical definitions

The covered illnesses, conditions and procedures are subject to limitations and exclusions and must meet precise medical definitions. For example, not all cancers and heart surgeries are covered, and illnesses must have progressed to a critical stage to be eligible.

Pre-existing condition clause

Illnesses related to a condition or symptoms that the insured consulted, or should have consulted, a healthcare professional about before are not eligible and will be excluded from coverage.

90-day waiting period for cancer

Once the plan member's insurance goes into effect, there is a 90-day waiting period before cancer coverage takes effect. That means that, if they (or one of their covered dependents) are diagnosed with or have signs or symptoms of cancer within the first 90 days of their insurance's effective date, it will not be covered.

Survival period

In the case of heart conditions and heart surgeries, the insured must survive at least 30 days following the date they are diagnosed with a critical illness or undergo surgery to be eligible for a payment.

¹¹ Does not apply to children's coverage



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