

INFONOTE

# Group insurance

April 20, 2020

## Supporting you is our priority

### Dental premium credits

We're all going through a challenging time. Health concerns are a priority, but we know that some of you are also very worried about the financial impact of the pandemic. We're here to support you. With dental offices closed except for emergency care, most plan members are not using their dental benefits. We'd like to provide some financial relief by giving all non-refund clients a credit on their dental premiums.

#### 70% dental credits on premiums paid

If you are a non-refund client, you will receive a 70% dental premium credit per month for April and May.

- If you get a monthly bill from us, we will automatically apply the April credit to your May bill, and the May credit to your June bill. You don't have to do anything.
- If you produce your own monthly bills, please submit the reduced amounts on your billing statements, applying the April credit to your May statement, and the May credit to your June statement.

We'll continue to monitor the situation and make further adjustments in the coming months, as needed. We'll let you know if there are any changes.

#### Supporting our communities

Desjardins is also stepping up to introduce [relief measures](#) and offer refunds. For example, Desjardins is offering a [refund on auto insurance](#) premiums to reflect the fact that people are staying home and driving less.

### We're here for you

As always, your group insurance representative is there to answer any questions or concerns you may have. Please don't hesitate to contact them.